
Gian Carlo Miranda

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Summary

Adaptable professional with a quick-learning ability and a talent for adjusting to new environments. Skilled in rapidly acquiring new knowledge and applying it effectively. Driven by a passion for continuous learning and successfully navigating change.

Skills

- Video game development
- 3D art creation and modeling
- Rigging and texturing characters
- Health assessment expertise
- Customer relationship strategies
- Teamwork dynamics
- Project oversight

Experience

PERSONAL TRAINING ASSISTANT | 02/2016 - 11/2016

NFPT - Plantation, Florida

- Conducted fitness assessments to evaluate client needs and tailor training programs.
- Monitored client progress, delivering regular feedback to trainers for improvements.
- Supported clients during assessments and evaluations to enhance overall experience.
- Facilitated motivational support during training sessions to boost client engagement.

INSURANCE SALES AGENT | 07/2011 - 03/2012

Interseguro - Lima, Lima

- Resolved client inquiries and issues through effective communication techniques.
- Processed applications and paperwork for policy issuance and renewal.
- Conducted regular follow-ups with clients to ensure satisfaction with services.

FINANCIAL REPRESENTATIVE | 03/2006 - 05/2010

InterBank - Lima, Lima

- Educated clients on available investment options and banking services.
- Assisted clients in effectively navigating online banking tools and resources.
- Organized meetings with potential clients to discuss financial goals and objectives.
- Attended finance industry conferences and seminars to stay informed on developments.

CUSTOMER SERVICE REPRESENTATIVE | 02/2001 - 08/2006

Pizza Pizza - Lima, Lima

- Cultivated strong customer relationships through proactive and friendly interactions.
- Enhanced customer satisfaction ratings by providing timely solutions and addressing inquiries promptly.
- Resolved customer issues swiftly, contributing to improved service quality.

SHOE SALES ASSOCIATE | 02/2005 - 12/2005

playless shoes - Lima, Lima

- Guided customers in selecting footwear tailored to style and fit preferences.
- Maintained comprehensive product knowledge to deliver informed recommendations.
- Resolved customer inquiries and complaints promptly, ensuring high satisfaction levels.

Education and Training

Keiser University - Pembroke Pines, FL | Bachelor Of Science In Animation And Game Design

Game Design & Development - 2D And 3D Modeling, 09/2022

Global Fitness Educators - Plantation, FL | Master Fitness Training Specialist

Certified Suspension Excise Specialist, 11/2015

Broward College - Pembroke Pines, FL | Associate Of Arts (AA)

08/2015

Meliton Carvajal - Lima, Peru

12/2000